## **GET YOUR RENT REGISTRATION HISTORY**

## Learn what your legal rent is! Don't be overcharged!

#### What is a Rent History?

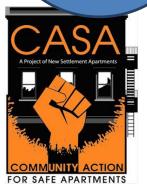
- Is the rent registration history of the amount of rent that has been paid for your apartment over the years, by you and tenants before you going back to 1984.
- You have the right to ask and receive this information from the State Agency HCR (Housing and Community Renewal) for your review.

# Why is it important to get your Rent History?

- You are a rent stabilized tenant. This means that the city determines your rent NOT your landlord.
- You can see if you are being overcharged for rent, based on past rent you and tenants before you have paid in your apartment.
- If you are being overcharged for rent, you can use your Rent History to fill out a HCR Rent Overcharge Complaint.
- You may also be paying extra fees which are burdensome and unlawful. Filling out a Rent Overcharge Complaint with HCR can help remove these fees!

Join CASA to help pass laws which stop extra fees from ever appearing on your rent bills!

MAKE SURE TO ASK FOR THE RENT HISTORY SINCE 1984!



A Rent History is required to file an HCR-Rent
Overcharge Complaint that can help remove extra fees on your monthly rent bills!

#### Who do you call?

• To obtain your rent history, CALL HCR at:

### 1-718-739-6400

#### What to expect when you call DHCR:

- **1.** You will hear a recording in only English.
  - PRESS 1 FOR ENGLISH.
- **2.** You will then hear a recording listing information about different DHCR services for tenants and landlords.
- 3. PRESS 7 to ask for your Rent
  Registration History. You will only need
  to say your name and address. Make
  sure to ask for your rent history to go
  back to 1984. This information will help
  determine what your legal rent should be
  based on long term rent payments in your
  apartment.
- **4.** To speak to a real person call between <a href="#9AM-5PM">9AM-5PM</a>. You can also leave a voice message with the required information.
- **5.** You will receive your rent registration history in the mail that same week.

#### HCR's Office Location:

163 W 125<sup>th</sup> Street, 5th Floor

NY, NY 10027

Phone: 212-961-8930
If you are hearing impaired email at: HCRinfo@nyshcr.org

For more information or to obtain an **Overcharge Complaint Form** call Patty at CASA 718-716-8000 Ext. 135 www.casapower.org